

General Circular pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai

eClaimLink General Circular Number 09 of 2019 (GC 09/2019)

Subject of this General Circular	Member Register
Applicability of this General Circular	All market participants having any dealings in health insurance in the Emirate of Dubai
Purpose of this General Circular	To confirm the go live date and applicability of the update Member Register and its requirements
Authorized by	Saleh Al Hashimi, CEO, Dubai Health Insurance Corporation
Drafted by	Ali Fareed Lutfi, Dubai Health Insurance Corporation
Publication date	1 st October 2019
This document replaces	Not applicable
Effective date of this General Circular	1 st October 2019
Grace period for compliance	Not applicable

Preamble

This general Circular is to inform all market participants, payers, TPAs and intermediaries that the updated member register service is now live and implemented.

We would like to reiterate that all Dubai based members or members enrolled in DHA compliant plans are required to be uploaded to the member register with no exceptions. This is also applicable to all self-funded schemes. This is also required for all new additions on running policies. Failure to do so can result in penalties to all parties involved in addition to delayed visa issuance where applicable.

For clarity and confirmation, the final version of the member register documentation can be found on eClaimlink [here](#).

For any related queries on the schema and/or CommonTypes you can contact Support@eclaimlink.ae directly. For any other queries, you may contact ISAHD@dha.gov.ae